

Frequently asked questions

Who is it for?

Our payment plans are suitable for anyone aged over 18 who is prepared to commit to AllClear for their long term dental care and maintain regular visits for check ups and hygienist sessions.

When can I benefit?

You and your children will be eligible for discounted treatment as soon as you join. Your first inclusive checkup will be after six monthly payments have been made and the timing of your first hygienist session will depend on your plan - after 3 payments for hygiene plans, 4 payments for extended plans and 6 payments for standard plans.

Can I convert my plan to a different one if I need to see the hygienist more/less regularly?

Yes, you can change to a different plan at any time. Just call in or phone and we will tell you what you need to do.

How long must I remain a member?

We enrol members into the scheme with the expectation that they will remain with us for many years. For this reason, there is no fixed membership period. However, when joining, you do commit to remain a member for a minimum of 12 months and, if you cancel your membership before this, you will be asked to pay back any discounts given to you as a result of your membership.

I already have dental insurance, why do I need this?

It depends on your policy. Dental insurance typically pays a percentage contribution of dental costs so the members' discount will reduce the amount you have to pay. In addition, because we charge the cost of your inclusive sessions to the credits we apply to your account, we can issue a receipted invoice which can often be used to obtain partial or full reimbursement for your checkups and hygienist sessions from your dental policy. Please speak to your insurance provider to check whether this applies to your policy, though

What happens if I leave the scheme?

If you decide to leave the scheme, we do not issue refunds but any surplus credits (after recovery of discounts if appropriate) will be retained on your account at the practice for 12 months from receipt and can be used against treatment fees during this period (subject to a maximum of 50% per treatment).

If you have a question not covered here, please call in or phone us and we'll be happy to help.

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AllClear 
Dental Centre



Membership
Scheme

AllClear is the trading name of All Clear Dental Ltd, registered in England number 6527616. Registered office c/o TG Associates, 7 Jardine House, Harrobian Business Village, Bessborough Road, Harrow, HA1 3EX

Practice Principal: Anita Cryer (stat exam)

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Spread the cost of your routine dental care

Regular trips to the dentist for checkups and hygienist sessions are essential to keep your teeth & gums healthy and looking their best. By detecting any problems early, they can usually be treated before they become serious and require more extensive treatment. You'll also receive advice on your brushing technique and how to maximise its effectiveness.



AllClear's membership scheme makes it easy for you to maintain your visits to the dentist; in return for a low monthly fee collected by direct debit, you'll receive 2 checkups per year and inclusive hygienist sessions (the frequency of these depending on the plan you choose).

But that's not all - by joining the scheme, you'll be eligible for our members' discount of 15% on most treatment* and free membership for your children aged 18 and under.

Why choose our plan?

Already popular with several hundred of our customers, our plans offer the peace of mind that results from regular planned checkups and hygienist sessions and a low monthly payment. You'll save money immediately when compared to our non-member rates and, thanks to our members' discount, you'll save even more if you need additional dental treatment.

* Discounts apply to treatment carried out at AllClear only. Orthodontic treatment, treatment undertaken by visiting specialists and treatment undertaken elsewhere following a referral are excluded.

Our plans

We offer three plans for maximum flexibility and here's a guide on how to choose which one is best for you:

- choose a **standard** plan for basic care
- choose an **extended** plan if you'd like to see the hygienist a little more frequently
- choose a **hygiene** plan if you are suffering from gum problems or want even more frequent sessions with the hygienist

This is only a guide and you are free to choose which ever plan you want. Your dentist or hygienist will be happy to advise you on which is the most suitable for you.

Benefits at a glance

	Standard	Extended	Hygiene
Checkups per year	2	2	2
Hygienist sessions per year	2	3	4
Treatment discount*	15%	15%	15%
Children up to 18 covered‡	Yes	Yes	Yes
Monthly cost	£12.95	£16.95	£20.95
Annual saving⁺	£84.40	£106.35	£128.30

Children go free!

Once you join our membership scheme, your children aged 18 and under will receive two free checkups per year and the members' discount at no extra cost.

‡ Children aged 18 & under receive free checkups and members' discount only

* Minimum saving based on the equivalent full price of checkups and hygienist sessions and excludes both discounts on treatment & child checkups which increase the savings if utilised and any time based special offers to non-plan customers which could temporarily change the savings achievable.

How does it work?

Each month when we collect your payment, we credit your account with an equivalent amount. These credits are then used to pay for your inclusive examinations and hygienist sessions at reduced rates as they fall due. The amount we charge for the inclusive sessions over a year is exactly equal to the total you pay for the year and represents a significant reduction on our normal prices.

Whilst it is important for you to maintain the frequency of visits covered by your plan, if you miss a session, the unused credit can be carried over and used to subsidise other treatment (there are limits on this – please see the full scheme terms and conditions on our website for details).

Joining is easy...

Joining AllClear's membership scheme is simple. Just enter your personal and bank details into a simple online form and you'll start to benefit straight away.

If you'd like to join our membership scheme, just visit **www.allclear dental.co.uk/signup**. We do ask that you have a full checkup prior to joining so that we can advise you on the best plan for your situation - if you have not yet had an examination with us, please call our reception on **020 8688 3869** and we will be happy to book you in.



Find out more

You'll find FAQs overleaf but if you have any questions not covered by these, please speak to a member of staff who will be happy to help.